



house2house moves

39 Tucker Avenue, San Francisco, CA 94134  
 www.house2housemoves.com | 415.516.3252

**A. Agreements**

- Client will be billed for all purchases made on their behalf and paid for by house2housemoves. This includes actual item cost, sales tax and packing/shipping charges.
- Client approves purchase for materials under \$\_\_\_\_\_ made on their behalf by house2housemoves.
- house2housemoves provides materials through Vendor: *The Packaging Store* in SF **415-558-8100** (please contact Andy Anderson) at wholesale discount to provide Credit Card information.
- Client will be billed additionally through house2housemoves (or) referred to hauling hauling/recycling company for post move hauling or recycling.
- Client will be billed for the use of house2housemoves truck at **\$35.00** per use when used on Client's behalf.
- Time & charges will begin after one half hour drive time from the house2housemoves office.
- house2housemoves supervisor reserves the right to delegate jobs as she sees fit to accomplish the project.
- Hourly fees for house2housemoves' services are billed by the quarter hour. There is a 4-hour minimum per job.

**B. Payment**

Estimate for *Packing* labor:

Scenario #1	Scenario #2
<b>Entire Household Pack</b>	<b>Specific Rooms Packed</b>
	<input type="checkbox"/> MBR <input type="checkbox"/> LR <input type="checkbox"/> DR <input type="checkbox"/> KIT <input type="checkbox"/> BR2 <input type="checkbox"/> BR3 <input type="checkbox"/> BA1 <input type="checkbox"/> BA2 <input type="checkbox"/> OFF <input type="checkbox"/> GAR <input type="checkbox"/> FAM <input type="checkbox"/> DEN <input type="checkbox"/> BAS <input type="checkbox"/> OTH_____
<input type="checkbox"/> Packers for ____-____ Hrs	<input type="checkbox"/> Packers for ____-____ Hrs
Rate: \$_____ per hour	Rate: \$_____ per hour
Total: \$ _____ - _____	Total: \$ _____ - _____

Estimate for *Unpacking* labor:

Scenario #1	Scenario #2
<b>Entire Household Unpack</b>	<b>Specific Rooms Unpacked</b>
	<input type="checkbox"/> MBR <input type="checkbox"/> LR <input type="checkbox"/> DR <input type="checkbox"/> KIT <input type="checkbox"/> BR2 <input type="checkbox"/> BR3 <input type="checkbox"/> BA1 <input type="checkbox"/> BA2 <input type="checkbox"/> OFF <input type="checkbox"/> GAR <input type="checkbox"/> FAM <input type="checkbox"/> DEN <input type="checkbox"/> BAS <input type="checkbox"/> OTH_____
<input type="checkbox"/> Packers for ____-____ Hrs	<input type="checkbox"/> Packers for ____-____ Hrs
Rate: \$_____ per hour	Rate: \$_____ per hour
Total: \$ _____ - _____	Total: \$ _____ - _____

**Cost of Operations (10% of labor total):** \$ \_\_\_\_\_ - \_\_\_\_\_

**Approx Estimate on Packing Material without Delivery & Sales Tax:** \$ \_\_\_\_\_ - \_\_\_\_\_  
 (Client is only billed on materials used or opened and total cost may be less than estimate)

**Deposit Amount:** \$ \_\_\_\_\_

NOTE: Any additional add-on products or services discussed and agreed upon by house2housemoves and the Client during the relocation process will be billed as an additional expense equal to time & materials above and beyond the original estimated costs.

**C. Cancellation**

If notice of termination is received by house2housemoves from Client verbally prior to the start of services, the deposit, minus expenses incurred, will be refundable according to the following guidelines:

- 14-7 days notice – 20% refundable.
- Less than 1 week notice – Non-refundable.
- Client will be billed for minimum of four (4) hours of work time per crewmember for cancellations made with less than 24 hours notice.

Accepted and Agreed to by:

By: \_\_\_\_\_ Date: \_\_\_\_\_ By: \_\_\_\_\_ Date: \_\_\_\_\_  
house2housemoves Client

**C. Terms of Contract**

**ADDITIONAL CONDITIONS AND RESPONSIBILITIES**

It is agreed that the aforementioned schedule is a *reasonable estimate* of expenses incurred and fee charged by house2housemoves (“H2H”) and acknowledged that the actual costs are extremely difficult to determine with accuracy. It is understood that H2H’s responsibility is to reasonably comply with the instructions of the Client in performing described services to the best of H2H’s ability. No express or implied warranties are provided.

This agreement constitutes the entire agreement of the parties with respect to the relocation services provided by H2H and supersedes and replaces any and all other oral or written agreements, understandings, statements, discussions or representations. Modifications to this contract will only be valid when written and signed by the principal of H2H and Client.

H2H does not assume and will not be responsible for any liability for breakage/loss of personal property before, during, or after relocation unless damage is a direct result of the willful misconduct or active negligence of H2H or its employees. H2H will not be responsible for damage or loss of any nature caused by those retained by Client, even if recommended by H2H. Client will indemnify and hold harmless H2H and its affiliated companies, and their agents, consultants, representatives and employees from all liability, damages and loss (including reasonable attorneys’ fees in defending claims that may occur or may be alleged to have occurred during the performance of the services to be provided there under as a result, directly or indirectly, of the fault of negligent act, willful misconduct or omission of Client or those retained directly by Client (other than H2H). Client is strongly advised to obtain adequate insurance through their home owners insurance, other private relocation insurance carriers, moving companies or otherwise to adequately insure all material and liability.

H2H is neither a licensed common carrier nor a licensed contractor and all moving and labor will be retained directly by Client or on Client’s behalf and H2H will not be considered a party to such agreement nor the employer of any such persons or companies. H2H will not be responsible for acts, delays, or damages, which are the result of acts of God or other events, or acts, which are beyond the reasonable control of H2H. H2H reserves the right to alter or terminate this agreement in the event that any such delay continues for more 10 days.

H2H will maintain all information in confidence to the extent it is identified as confidential by the Client. H2H will not knowingly release telephone or address information to mail order or similar solicitation firms. Client understands that H2H’s ability to perform is highly dependent upon information provided and decisions made by the Client. Client agrees to promptly respond to H2H’s inquiries and to inform H2H of decisions well in advance of deadlines. Client agrees to provide H2H with written authorizations as reasonably necessary for H2H to perform services on behalf of Client. Such authorizations would be required, for example, in dealing with utility companies and others retained directly or indirectly by Client in connection with the relocation (e.g. moving companies, contractors, etc.)

**Arbitration Agreement:** Any disputes between the parties pursuant to this agreement will be submitted to binding arbitration in the jurisdiction in which the project is located in accordance with the rules of the American Arbitration Association. Substantive law will bind the authority of the arbitrators. In any arbitration or other proceeding g, the prevailing party will be entitled to reasonable attorneys’ fees and reimbursement of arbitration fees and costs.

Client signature and acceptance below will make this proposal the Agreement between us, and authorize H2H to proceed with this project.

Accepted and Agreed to by:

By: \_\_\_\_\_ Date: \_\_\_\_\_ By: \_\_\_\_\_ Date: \_\_\_\_\_  
house2housemoves Client